

Computer Labs

All labs are open Monday-Friday, in addition, one lab is open on Saturdays. Please call the Help Desk or check <http://fcnet.fullcoll.edu> for current computing resources and hours of operation.

500 Building

Rm. 511 (**open lab**)
Win XP, Internet, Email, Scanner, Office 2003,
Programming, Statistics

700 Building

Rm. 720 (**limited hours**)
Win XP, Internet, Email, Scanner, Office 2007,
Programming, Statistics

600 Building

Rm. 611 (**faculty class reservation only**)
Win XP, Internet, Email, Scanner, Office 2003,
Programming, Statistics

900 Building

Rm. 901 (**open lab**)
Vista, Internet, Email, Scanner, Office 2007,
Programming, Statistics

1000 Building

Rm. 1024 (**open lab**)
Mac, Computer Graphics, Animation, Color Printing,
Scanning

2000 Building

Rm. 2023
Win Xp, Internet, Email, Scanner, Office 2003
Natural Science applications

North Orange County Community College District

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Online Service Request

Use the Service Request System (SRS) for computing and media related services and requests. Priority given to instructional and system wide issues. SRS link: www.fullcoll.edu

Useful Websites

General information:

<http://act.fullcoll.edu>

Frequently Asked Questions:

<http://www.fullcoll.edu/FAQ.htm>

Fullerton College Master Calendar:

<http://www.fullcoll.edu/calendar/>

Campus Network Services:

Information on FCNet accounts, links to account applications, VoIP phones, forms for software installation, lab hours, printing and network information.

<http://fcnet.fullcoll.edu>

Help by Phone

Help Desk:	714-992-7111
Desktop Services:	714-992-7126
Office:	714-992-7019

Classroom & Media Services:

Repairs, orders, delivery:	714-992-7141
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**Support requests are logged and prioritized through the online service request system. Voice mail request response is not guaranteed.*



Fullerton College

Excellence. Elevated.



ACADEMIC COMPUTING TECHNOLOGIES



WELCOME TO ACADEMIC COMPUTING TECHNOLOGIES



Departments

FCNet Support Services

- Day to day management and creation of student, staff and department network accounts
- FCNet account and related network resources
- Software licensing verification and approval of campus software installation requests
- Coordination and staffing of campus open computer labs
- Phone System administration
- Security System management

Network Services

- Administration of campus network servers
- Network operating system(s) Internet access
- Network application packages and network monitoring software
- Network equipment specification, switch, router and hub administration and maintenance
- Related fiber and cabling

Desktop, Classroom, Media Services

- Hardware and software specification, installation, configuration
- Repair and maintenance of campus computers and media equipment
- Purchase requisition support

Software Development

- Works with campus organizations to produce efficient and cost effective development solutions
- Campus Web site and Web page support
- Campus liaison with college district's Information Services
- Consultative, training and integration services

Need To ...?

Need to reserve a computer lab?

The computer lab in room 611 can be reserved on a short term basis. Reserve it using the 611 Lab Calendar in the Public Folders section of Outlook.

Need a projector for your class?

Submit an online service request at www.fullcoll.edu

Need to check a reservation for media delivery?

Check the Media Delivery calendar in your Outlook "All Public Folders".

Need a software quote?

Two excellent sources are the campus bookstore, phone them at 714-992-7008, or ComputerLand, the California Higher Education Reseller, contact Jeff Koh at jkoh@cland.com

Need training?

Contact Staff Development at 714-992-7095, or <http://staffdev.fullcoll.edu/> for a list of workshops.

Need help with your FCNet account?

Visit our web site at <http://fcnet.fullcoll.edu>, or contact the Help Desk at 714-992-7111

General Information:

Located in building 3100

Phone: 714-992-7019

Fax: 714-992-9999